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0000178210

ARIZONA CORPORATION COMMISSION

March 21, 2017

To: Docket Control

RE: ARIZONA PUBLIC SERVICE – Electric – Customer Comments
Docket # E-01345A-16-0036 & E-01345A-16-0123

Please docket the attached 10 customer comments OPPOSED to the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

MAR 21 2017

DOCKETED BY
GB

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2017 MAR 21 PM 3:40

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Trish Meeter

Phone: <<< REDACTED >>>

Opinion Date: 3/21/2017

Opinion Number: 2017 - 139720

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/21/2017 10:56 AM

First Name: Phylis

Last Name: Barnozitz

Account Name: Phylis Barnozitz

Address: <<< REDACTED >>>

City: Phoenix

State: AZ

Zip Code: 85086

Cell: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Caller is opposed to any rate increase for APS, as she is widowed and taking care of her daughter. She cannot afford any increase.

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter

Phone: <<< REDACTED >>>

Opinion Date: 3/20/2017

Opinion Number: 2017 - 139677

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Demand/ Opposed

Closed Date: 3/20/2017 11:47 AM

Rate Case Items - Opposed

First Name: Patricia

Last Name: Sills-Trausch

Account Name: Patricia Sills-Trausch

Address: <<< REDACTED >>>

City: Glendale

State: AZ

Zip Code: 85304

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

I am writing to urge the Commissioners to vote no on the APS requested rate hike. When the increase is in the monthly fee , it is one that does not reduce energy use.as there is no incentive to reduce energy since it is not tied to fess. In addition, it is especially difficult of low income residents who do not have any dollars to spare. If they have to spend more on the utility bills, they will have less money to fee themselves and their children. The Staff at the Corporation Commission released a repot stating that APS did not need any rate increase. Please follow the recommendations of your staff. I am also urging you to keep the demand charge out of the final agreement on the rate case. It is great that ASP agreed to remove this in the settlement. Demand charges are not good for individual customers as well as for the soar industry. These kinds of charges produce uncertainty that make it hard to predict how much roof top solar to add to one home. Solar energy produces some many benefits for our state. It allow us to move away from fossils fuels, which leads to cleaner air and cleaner water. Thank you for the work you do on behalf of the citizens of Arizona.

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 3/20/2017
Opinion Number: 2017 - 139675		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/20/2017 2:23 PM	

First Name: April	Last Name: Callahan	Account Name: April Callahan
Address: <<< REDACTED >>>		
City: Coolidge	State: AZ	Zip Code: 85128
Cell: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Aps bill service fees are already an equal part to the total usage cost. In the state of AZ, a/c is a must! The cost is so high as it is. The struggle to pay it already exist, I can't imagine having to pay so much more.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/20/2017	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/20/2017
Opinion Number: 2017 - 139662 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/20/2017 2:20 PM

First Name: DENNIS **Last Name:** GILLESPIE **Account Name:** DENNIS GILLESPIE
Address: <<< REDACTED >>>
City: COOLIDGE **State:** AZ **Zip Code:** 85128
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Hello, my household is against the proposal to allow APS to increase our electricity costs. Responsible Americans are on a budget and APS should follow the same moral values and budget accordingly, as the citizen's that have no choice but to utilize their services do. Another rate increase (as with a previous APS request and an approved Arizona Water company request) will have a negative impact on all customer's financial standings. Thank you.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/20/2017	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/20/2017
Opinion Number: 2017 - 139690 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/20/2017 11:38 AM

First Name: Connie **Last Name:** Walworth **Account Name:** Connie Walworth
Address: <<< REDACTED >>>
City: Morristown **State:** AZ **Zip Code:** 85342
Home: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

Commissioner please reject Arizona Pubic Service request for a rate increase.

Thank you,

Connie Walworth

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/20/2017	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

E-01345A-16-0123
E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/20/2017
Opinion Number: 2017 - 139685 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/20/2017 10:32 AM

First Name: Mike & Rita **Last Name:** Griffith **Account Name:** Mike & Rita Griffith
Address: <<< REDACTED >>>
City: Glendale **State:** AZ **Zip Code:** 85304
Home: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

APS is an monopoly and anti customer as well as anti free market . This Company is acting shameless in requesting a rate increase. Commissioner's please vote against NO against any rate increase. Turn this Company's management over to someone else who will help the consumer and not gouge them.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/20/2017	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01345A-16-0123
E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 3/20/2017
Opinion Number: 2017 - 139687	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/20/2017 10:40 AM	

First Name: Horward & Ruth	Last Name: Raschke	Account Name: Horward & Ruth Raschke
Address: <<< REDACTED >>>		
City: Sun City	State: AZ	Zip Code: 85373
Home: <<< REDACTED >>>		

Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

Commissioner's please reject Arizona Public Service rate increase request.

Thank you.

Howard & Ruth Raschke

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/20/2017	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

E-01345A-16-0123

**E-01345A-16-0036 Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 3/20/2017
Opinion Number: 2017 - 139701 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/20/2017 1:25 PM

First Name: William C. **Last Name:** Ballinger **Account Name:** William C. Ballinger
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0123 **Docket Position:** Against

I hope they would maintain the current rate or go lower. I'm retired with health issues and use a little more electric than other households with my breathing machine.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/20/2017	Roxanne Best	Telephone	Investigation
Comments noted for record and docketed. Closed.			

E-01345A-16-0123

**E-01345A-16-0036 Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2017
Opinion Number: 2017 - 139718 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2017 10:45 AM

First Name: Sherry **Last Name:** Ratner **Account Name:** Sherry Ratner
Address: <<< REDACTED >>>
City: Cornville **State:** AZ **Zip Code:** 86325
Home: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0123 **Docket Position:** Against

Smart meters emit radiation and can negatively affect people's health. Smart meters did not save APS any money. APS should not be allowed to charge money each month for people who opt out of smart meters. APS should not be allowed to force people to have smart meters. Smart meters can make people sick. My health has gone downhill since smart meters were installed in my neighborhood. Transformers blew out in my neighborhood within minutes of the smart meters being installed. People whose houses are not well insulated are more subject to health effects of smart meters.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2017	Roxanne Best	Telephone	Investigation
Comments noted for record and docketed. Closed.			

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Roxanne Best

Phone: <<< REDACTED >>>

Opinion Date: 3/20/2017

Opinion Number: 2017 - 139695

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/20/2017 11:30 AM

First Name: Bill

Last Name: Price

Account Name: Bill Price

Address:

City:

State:

Zip Code:

Home: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0123

Docket Position: Against

Any increase to APS from now on should be determined by their profit and loss statements. I'm opposed to this rate case.

Investigation

Date:

Analyst:

Submitted By:

Type:

3/20/2017

Roxanne Best

Telephone

Investigation

Comments noted for record and docketed. Closed.